

## FESTIVAL PLAYGROUND MUSIC ARENA – CONDITIONS OF ENTRY

### Important information

- The onsite box office is open 90minutes prior to a concert
- Events at the Music Arena are outdoor performances with no overhead covering and will go ahead rain, hail or shine. In the unlikely event that a show is cancelled, ticket holders will be contacted via text message (if you have provided your mobile number when booking), and via email prior to the show start time. Information about the event will also be posted on AAF social media channels and the website
- The Music Arena is a grassed area. All concerts are General Admission and will be standing or sitting on grass.
- There will be no support act, all shows start at the time stipulated on the ticket, event pages and AAF website.
- For concerts, which are double and triple bill, the artists will perform in the order of their own choosing and may be on stage several times. Be on time for the whole concert to avoid missing out.
- Concert length is at the discretion of the artist
- Gates open 60 minutes prior to start time
- The Music Arena and the Festival Playground are fully accessible. Concert-goers who have access needs can contact the Festival Office on 09 374 0310 (M-F 9.30am – 5.00pm) or [access@aaf.co.nz](mailto:access@aaf.co.nz) prior to attending to make suitable arrangements for drop off and pick up, and access to the Music Arena. For more information on Access & Inclusion, please visit [www.aaf.co.nz/access](http://www.aaf.co.nz/access)

### Conditions of Entry

No food and drinks allowed – food and beverage is available to purchase inside at the event

For safety and comfort, the following items are **prohibited** inside the Music Arena:

Seating of any kind

Musical instruments or air horns

Poles, sticks, banners or oversized flags (more than 1m x 1m)

Weapons, knives, or any object, which may be used as a weapon or missile

Animals (with the exception of authorised guide/companion dogs)

Balls, sporting equipment, bicycles, skateboards, skates or scooters

Tents

Laser lights

Any other item the event organisers consider inappropriate

### We reserve the right to

Refuse entry to persons with prohibited items listed above

Conduct bag and security checks

Refuse entry to intoxicated or disorderly persons

Refuse entry to anyone who does not comply with bag or personal searches

Refuse entry to any person who does not comply with a request from the organisers, security or regulatory bodies

Prevent unauthorised commercial and promotional activity